
PRODUCT SUPPORT LIFECYCLE POLICY

STONE EDGE TECHNOLOGIES, INC.

Introduction

The Stone Edge Technologies Support Lifecycle Policy (SLP) establishes a clear and predictable policy for product support timelines. The policy helps customers and partners manage their support requirements of Stone Edge Products and Microsoft products with which there is a significant dependency. The policy also allows both product planning and information technology planning in organizations based on knowledge of the support timelines for products.

Stone Edge Technologies, Inc. Software Products

Support for software products developed by Stone Edge Technologies will be provided for 5 years or for 2 years after the successor product (N+1) is released as a general release, whichever is shorter. Successor products are defined as a “point release” not a major release as explained in the Stone Edge Technologies software versioning practices described below.

Versioning Practices

A major release is indicated by the digit(s) in the software version number found to the left of the “.”. The point release is the single digit found immediately to the right of the “.”. And the revision number is represented by the remaining digits in the software version number.

Example:

Version 5.928

The major release number is “5”, the point release is “9” and the revision number is “28”.

Using this example, any software released as 5.6xx will be supported for 2 years after the first in the 5.9xx series is released as a general release.

Microsoft Products

Microsoft maintains a Support Lifecycle Policy which includes the support lifecycle of Microsoft Access. Stone Edge Technologies recognizes and mirrors the Microsoft SLP and will no longer support MS Access versions after the published Mainstream Support End Date.

The table below represented the current support end dates for each version of MS Access currently available at the time of publishing this policy.

Product	General Availability Date	Mainstream Support End Date	Extended Support End Date
Access 2000	6/7/1999	6/30/2004	7/14/2009
Access 2002/XP	5/31/2001	7/11/2006	7/12/2011

Access 2003	11/27/2003	4/14/2009	4/8/2014
Access 2007	1/27/2007	4/10/2012	4/11/2017
Access 2010	7/15/2010	10/13/2015	10/13/2020

The Support Lifecycle Index which includes the most up-to-date information on specific Microsoft Products can be found here:

<http://support.microsoft.com/gp/lifeselectindex>

The Microsoft Support Lifecycle Policy Frequently Ask Questions can be found here:

<http://support.microsoft.com/gp/lifepolicy>